

## RENTAL TRIPS

### ARRIVALS/DEPARTURES & RETURN PICK UPS:

- Arrivals must sign in (30) THIRTY MINUTES prior to DEPARTURE TIME.
- Entire party and personal items must be ready for boarding at the designated departure area. Dispatch will call your trip number prior to boarding.
- All persons and/or groups must be ready for return pick up no later than 5:00 pm (May thru October) and 4:00 pm (November thru April).
- A late fee of \$30.00 per boat will be charged. A late pick up is scheduled by management discretion.
- Each person and/or group leader is responsible for the proper care and return of boat(s)/equipment rented. Stay with your boat at all times.

### RESERVATIONS: (Bel Haven reserves the right to change rates without notice.)

- All rates are reserved as per boat pricing. Rates are subject to NJ state sales tax that is included in the total where applicable.
- All river trips have minimum and maximum number of rental boats required to insure you receive the date and time desired.
- A \$10.00 per boat deposit fee is required (14) fourteen days prior to scheduled river trip. Please take note that a reservation is not confirmed until a deposit is received.
- Any reservation booked (14) fourteen days or less of arrival is subject to full payment at time of booking.

### CANCELLATIONS:

- Bel Haven reserves the right to cancel or reschedule any river trip to an alternate river trip based on conditions warranting a change.
- Reservations must be cancelled no later than (3) three days prior to a river trip without penalty.
- Changes to the number of boats reserved must be made no later than (3) three days prior to a river trip without penalty.
- Adding additional boats to a reservation at any time is subject to availability.
- Decreasing or increasing the number of boats may change your price category.
- Penalties apply to cancellations less than (3) three days prior to trip. Penalties apply to late arrivals or no shows.
- Penalties include but not limited to inclement weather, illness or work schedules and are defined as a forfeit of all deposits.
- Any and all exceptions are per management discretion.

### RAINCHECKS:

- Cancellations less than (3) three days or on the day of a reservation due to inclement weather are subject to management discretion without penalty.

### PERSONAL BELONGINGS:

- Bel Haven is not responsible for any personal belongings lost on the waterways or in transport to and from and on our premises before, during or after a river trip.